Method
Two surveys were conducted in Germany to evaluate overall satisfaction among patients on interferon beta-1b (BETACONNECT™) (Table 1): Survey 1 was conducted to evaluate overall satisfaction with BETACONNECT™ and the importance of its features; Survey 2 was conducted to further validate the satisfaction levels observed in Survey 1 and gain a deeper understanding of the impact of BETACONNECT™ on the patient’s injection experience.

Results (cont.)
Overall Impression of BETACONNECT™
Overall impressions of BETACONNECT™ in Survey 1 (Figure 2) and Survey 2 (Figure 3) were positive. The majority of respondents preferred BETACONNECT™ over their previous autoinjector, felt it was easy to use, and were confident when performing an injection with it. Patients were very likely to recommend BETACONNECT™ to a friend. Some patients also appreciated the reminder function, ability to personalize injection speed and depth, ease of handling, and quieter injections.

Reasons for Satisfaction with BETACONNECT™
Unsatisfied patients in Survey 2 said the primary driver for satisfaction with BETACONNECT™ was the ease of use, reduction of irritation and pain at the injection site, and smoother injections (Figure 4). Survey 2 patients also appreciated the reminder function, ability to personalize injection speed and depth, ease of handling, and quieter injections.

Intuitiveness and Ease of Use
Most patients in Survey 2 agreed BETACONNECT™ was easy to learn and used the lights and buttons were very intuitive (Figure 4).

In every patient group, the device was agreed to be easy to use, handle, understand, and that the lights and buttons helped guide the injection process. Most patients using the reminder function stated they were less likely to miss an injection, suggesting the autoinjector may increase adherence of patients on interferon beta-1b therapy. Most patients using the reminder function stated they were less likely to miss an injection, suggesting the autoinjector may increase adherence of patients on interferon beta-1b therapy.

Impact on the Patient Experience
Participants from Survey 2 largely agreed BETACONNECT™ had a favorable impact on their injection experience including comfort of injections, ease of handling, the ability to reach injection sites, and reduced anxiety/pain (Figure 7).

Most patients using the reminder function said they were less likely to miss an injection, suggesting the autoinjector may increase adherence of patients on interferon beta-1b therapy. Most patients using the reminder function said they were less likely to miss an injection, suggesting the autoinjector may increase adherence of patients on interferon beta-1b therapy.

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